

# Application for New Water Connection Estimate

## (Section 45 Water Industry Act 1991)

Southern Water provides water to 2.3 million people via 13,568km of water mains. Water mains are pipes that distribute water to a number of buildings in an area and are the responsibility of Southern Water. Connections to water mains are usually provided for individual buildings or properties and include a communication pipe and meter.

The communication pipe is Southern Water's responsibility and usually runs between the main and the boundary of the street (as defined by the New Road and Streetworks Act 1991) in which the main is laid. The remainder of the Service Pipe (the supply pipe) is the customer's responsibility.

### Legislation

Section 45 of the Water Industry Act 1991 deals with the duty of the water company to make connections with the water main.

All water connections to new or converted premises are metered in accordance with provisions in the Water Industry Act 1991.

### Scope of Guidance Note

The following guidance notes relate to the application for a water connection estimate and are provided to assist in completing Southern Water's application form which can be found on the Developers and House Builders section of the Southern Water website. This form is also to be used for applying to relocate existing supplies. For mains requisitions and on-site connections, mains diversions and self-lay requirements please refer to the Southern Water website notes for details.

Applications will be processed by the Network Development team who will prepare an offer of terms to provide water connections to the development. The turnaround time depends upon the complexity of the proposed works.

Providing as much information as you can at this stage will help in developing an offer of terms efficiently.

### Section A: Applicant's Details

Provide details for the person or company applying for a new water connection estimate. These details shall be used for all correspondence relating to the application.

### Section B: Site/Survey Details

Provide a brief description of the proposal along with the address and postcode. If applicable, previous history of the sites water supply and demand will help us evaluate any

effects on the water supply demand of the area.

### Section C: New Connections & upsizing of existing connections

If you're applying to relocate an existing supply leave this section blank and proceed to Section D.

### Section D: Relocation of an Existing Supply

Provide details on a plan of the preferred new entry point for the water supply and the current supply size.

### Section E: Fire Supplies

If applicable, provide details of equipment type, required connection size and flow rate. When the connection is to supply a sprinkler system in a residential property please refer to our fire sprinkler systems information notes on our website.

### Section F: Separation of common or shared supplies

Provide details of new separate supply requirements and advise which property is to retain the existing supply.

### Section G: Water for Building Purposes

If applicable, provide details of your building water requirements and whether you will be utilising the supply as a permanent connection on completion of the works. If the supply is temporary only, a disconnection charge will be included.

### Section H: Sewerage

Please advise if this development will connect to the public sewerage system (directly or indirectly).

### Section J: Fittings Table

If applicable, please complete this table for commercial units, which will help us determine the new water supply demand and may also be used for calculating the infrastructure charges.

You should also complete the table when a bulk connection is required to serve a block of flats or self-contained units, and a common billing agreement is to be entered into.

For brownfield sites, Table 2 requests details of original fittings which will assist in reviewing previous water supply demand and enable is to calculate any infrastructure charge credits that may be due.

Demand figures for single houses and self-contained flats are derived from standard data used by Southern Water.

### Checklist and Declaration

Check that you have supplied all the information required including the development plans, Contaminated Land Check, New Water Connection Location Form. Your Pre Construction Information to comply with CDM regulations, will be required if SW are undertaking work within your site. When SW are carrying out work in the public highway only, that does not form part of your site, the

## Guidance notes: Application for New Water Connection Estimate

Pre Construction Information will not be required from the customer. However, please note under the terms of the CDM Regulations 2007 you have a duty to inform us of any information, including hazards or risks that may affect our proposed works.

Please ensure that you sign and date the application.

Completed applications are to be returned to the address as detailed on the application form, together with the application fee. Cheques should be made payable to Southern Water Services Ltd.

### Queries

If you have any queries on completing this application you can:

- Write to us at:

Network Development  
C/O Atkins  
Anglo St James House  
39A Southgate Street  
Winchester  
Hampshire  
SO23 9EH

- Telephone 01962 858 688;
- Fax 01962 810296

### What happens next?

A survey will be carried out to determine the extent of the work necessary in order to provide the connections, following which an estimate of costs will be prepared and issued to the applicant.