

Charges for domestic customers 1st April 2010 to 31st March 2011

Unmetered

Service	Annual standing charge	Charge per £ of rateable value	Minimum charge
Water Supply	£29.54	55.30p	£57.90
Wastewater	£27.28	105.10p	£76.10
Surface Water drainage	£22.00*		
Highway drainage	£8.00		

If your property was built before April 1989, and you do not have a meter, your charges are based on the rateable value existing on March 31st 1990.

For a new or newly converted domestic property which is not metered and does not have a rateable value, there is an annual wastewater licence charge of £275.52

* In certain circumstances a rebate is available.

Metered

Service	Annual standing charge*	Pence per cubic metre
Water Supply	£26.37	94.90p
Wastewater	£18.17	176.40p
Surface Water drainage	£22.00	
Highway drainage	£8.00	

* For normal domestic meters

Please note that for any charging period which spans April 1st, both the standing charge and the volumetric charge will be apportioned between previous and new year tariffs.

Seasonal metered

Service	Annual standing charge*	Pence per cubic metre
Water Supply summer (June-Sept)**	£26.37	99.90p
Water Supply winter (Oct-May)**	£26.37	92.20p
Wastewater***	£18.17	176.40p
Surface Water drainage	£22.00	
Highway drainage	£8.00	

* For normal domestic meters

** Because our region is classed as an area of severe water stress, we are planning to install water meters in the majority of homes we supply and are introducing a seasonal tariff to discourage non-essential use in the summer, when water resources are under the greatest stress. The tariff will apply to a new type of meter being installed under our [Universal Metering Programme](#), which begins in June, and has a volumetric rate that is higher in the summer (June to September) than in the winter (October to May).

*** There will be no seasonal tariff for wastewater.