

## Woolston Community Liaison Group

<b>Date &amp; Time</b>	11 <sup>th</sup> October 2017, 18.30 (preceded by 17.00 site tour)
<b>Location</b>	4Delivery Site Offices, Victoria Road, Woolston, SO19 9EG
<b>Attendees</b>	
1 x SCC/Resident	Meeting Chair, Woolston Ward Councillor
2 x 4D	Construction Manager, Stakeholder & Community Relations Manager
4 x SW	Senior Project Manager, Infrastructure Project Manager, Field Performance, Manager, 2 x Field Community Engagement Officers
3 x Residents	
<b>Apologies received</b>	
2 x SCC	Woolston Ward Councillor, Planning & Development Service Manager
2 x Residents	

<b>Minutes</b>	<b>Action</b>
<p><b>Welcome and round table introductions</b></p> <ul style="list-style-type: none"> <li>Apologies received.</li> <li>Apologies from 4D as minutes failed to be distributed following previous meeting.</li> </ul>	
<p><b>Review of Previous Minutes</b></p> <ul style="list-style-type: none"> <li>Vehicle speeds – public traffic as well as some construction traffic. Resident asked if plastic speed humps that are quick to install (seen in Hedge End) might be a traffic-calming option to consider. <b>Action SCC</b> to contact SCC Highways regarding traffic calming and footpath remediation.</li> <li>Loss of parking bays following the recent roadworks and line marking changes. resident advised by SW that the middle gate currently requires 24hr access, demarcated by the cones he enquired about. Action SCC to investigate with SCC Highways regarding the number of bays. 11/10 update: Action discussed, SW stated the subcontractors will have re-instated according to highway's specified drawing. SCC suspects that drawings may not be current following an action previously carried out to increase the number of parking bays across Woolston. <b>Action SCC</b> to pick up investigation.</li> <li>Dust and mud on road discussed in relation to dropping from the wheel-treads once vehicles have left site. 4D are waiting for a window of opportunity to install the additional wash-down drainage at the main entrance. Resident asked if the road could be more thoroughly cleaned monthly by a sweeper or similar. Action 4D to review. 11/10 update. Action discussed. 4D will not call in sweeper to avoid risk of it creating more dust distribution if the vehicle is full or poorly maintained. 4D can increase frequency of manual damping down/cleaning as required. Feedback from residents in attendance is that the road, pavement and gully cleanliness is being managed satisfactorily (positive feedback). <b>Consider Action CLOSED.</b></li> </ul>	<p>SCC</p> <p>SCC</p>
<p><b>Feedback from Residents</b></p> <p>Discussions then covered the following:</p> <ul style="list-style-type: none"> <li>General experience of the project from the residents:</li> </ul>	

<ul style="list-style-type: none"> <li>○ Residents: 4D have been pretty good so far. Walks or drives past every day, and has not seen anything dangerous, site staff and drivers are always polite and courteous, especially when managing traffic past the site entrance during deliveries.</li> <li>○ SCC received contact from a constituent in St Anne's Road about Canute Distribution using the road as a through access. 4D confirmed it is not known as one of our delivery hauliers.</li> <li>• Works associated with the project: the new watermain laid in Victoria Road is complete; SSE works from Bitterne to Woolston have 300m plus two discrete sections left to lay.</li> <li>• Resident commented on odours during the summer, but notes the July minutes cover guidance on reporting it to SW. General request that if something is causing odours could we put a notice up? Due to the many various causes this is not practical, but SW suggested that any changes that will benefit odours, i.e. if a piece of new kit is brought online, a notice could be displayed. <b>Note for SW</b></li> <li>• Resident asked if the 'regular' odours will still be experienced once the new plant is operating. SW confirmed that all odours will be managed to a negligible level. Currently the temporary plant is effectively the same process, but manifests odours in different ways to the original plant. The SCC Environmental Health Office have dictated that maintenance tasks that are likely to generate odours are to be carried out between 0800 and 1200 to minimise the impact they might have on residents. The level of odour will improve as the new process is brought on-line.</li> <li>• SCC asked if any feedback on the levels of noise experienced by residents from the construction site. Residents have no issues/feedback.</li> <li>• Resident commented on pavement issues on Victoria Road, but recognises this is a SCC Highways issue not SW/4D. <b>Action SCC</b> to expedite.</li> </ul>	<p>NOTE</p> <p>SCC</p>
<p><b><u>Progress and Programme Update</u></b></p> <ul style="list-style-type: none"> <li>• Step change from civil construction activities to above ground installation of mechanical and electrical (M&amp;E) equipment.</li> <li>• On target for achieving the programme with first deadline due 31 Jan 18 and final deadline 15 May 19.</li> <li>• Major supply partner for pre-cast due to complete at end of October, which will be followed by an increase in deliveries and installation of more M&amp;E equipment.</li> <li>• In answer to size of deliveries, all bar one or two deliveries will be suitable for standard road delivery. The remaining items may be oversized but will be delivered to site from a local workshop out-side of the rush-hour periods. Resident requested notes (like last time) if the road or parking bays are likely to be obstructed for any extended periods of time for those deliveries. 4D happy to do this. <b>Note for 4D.</b></li> <li>• End date query from SCC – Still on target for Spring 2019.</li> <li>• Future demolition works: Planning on using the same specialist contractor, who also has a demonstrated good track record from their visit in early 2016. Due to start in the winter period, there is insufficient area on-site to house a concrete crushing machine, which will entail an increase in vehicle movements. The last original tanks are likely to take 4 weeks to demolish but this programme is to be confirmed pending contract placement.</li> <li>• 4D wish to bring a crusher to site for the demolition of the temporary treatment works. The concrete will be taken off-site.</li> <li>• SCC suggested there may be an opportunity for re-purposing the concrete locally on a project recently awarded funding to renew the foreshore seawall from Weston to the Rolling-Mills, starting Spring 2018. <b>Action SCC</b> to speak with the SCC Flood Defence Team.</li> <li>• SW pointed out that a SW gravity sewer runs parallel and sometimes beneath/close to the foreshore. SW to provide SCC with point of contact with SW Networks team.</li> </ul>	<p>NOTE</p> <p>SCC</p> <p>SW</p>

**Dates of Future Meetings**

- Agreed dates for 2018 meetings as the following:
  - Tuesday 30 January 2018
  - Wednesday 25 April 2018 plus site tour
  - Tuesday 24 July 2018
  - Wednesday 17 October 2018

**AOB**

- Site received an excellent score of 45 out of 50 and report from national body Considerate Constructors Scheme, which reviews sites nationally against 5 criteria (Appearance, Community, Environment, Safety and Workforce). National average is 44.
- Resident passed feedback to be raised with the appropriate people including concerns that sludge will be taken by road rather than the original barge. Please refer to the recent newsletter for advice on this matter. SW reiterated that this information was shared by SW with the public at exhibitions and at the planning stages before project award.
- Query regarding future use/status of the Jetty. Still under discussion with Crown Estates (CE). Suggestion that we include it as an action on the January meeting noting that the Jetty sits beyond the Woolston scheme's scope. **Action SW** to invite member of CE.
- SW discussed that access to the Jetty is the responsibility of Southern Water. Access is closed to members of public as it is not safe for the public to walk down it, particularly in windy or wet conditions. The jetty has also been subject to high levels of vandalism and trespass and has been further damaged as a result.
- Update from SW Community Engagement Officers: To promote the benefits of the Unflushables scheme in the Woolston catchment, SW have been door-knocking in hotspot issue areas (repeat network or pumping station blockages). They've also been attending the library, youth groups and contacting the housing association resident groups, such as Radian.

*Post Meeting Note – if anyone has contact details for local groups that SW's Community Engagement Officers can contact and share the Unflushables advice in the Woolston catchment area, please pass the information to 4D or SW for their attention. Thankyou in anticipation.*

**Date of Next Meeting**

Wednesday 30<sup>th</sup> January, 4D Site Offices, 6.30pm.

Please RSVP to 4D Site Office telephone number 023 8042 0856 or by return email to confirm attendance to the meeting.