

Woolston Community Liaison Group

Date & Time	31 st January 2017, 18.30
Location	4Delivery Site Offices, Victoria Road, Woolston, SO19 9EG
Attendees	
SCC x 2	Meeting Chair - Woolston Ward Councillor/Resident, Principal Environmental Health Officer (EHO)
4D x 2	Chief Engineer (Deputy Project Director), Stakeholder & Community Relations Manager (SCRM)
SW x 4	Infrastructure Project Manager, Field Performance Manager, Field Customer Engagement Officer (Ops), Field Customer Engagement Officer (FCEO)
Residents x 8	
Interested Party (IP) x 1	
Apologies	
SCC x 5	Woolston Ward Councillors x 2, Councillor, Planning Projects Team Leader, Environmental Health Officer (EHO)
SW x 2	Woolston Senior Project Manager, Field Customer Engagement Officer
Police x 1	Woolston & Peartree Neighbourhood Policing Team

Minutes	Action
<p>Welcome and round table introductions</p> <ul style="list-style-type: none"> Principal Environmental Health Officer replaces previous EHO due to restructuring within the department. New attendee at the meeting. Attended as an Interested Party following discovery of the meeting via Meeting Chair's Facebook post. SCC councillor sent apologies due to illness. 	
<p>Review of Previous Minutes</p> <ul style="list-style-type: none"> FOG/Keep it Clear poster distributed with minutes to be included in SCC weekly newsletter. Action closed. SW elaborated that the team are now tying in a visit to the library on the same day as the meetings in future, and are making connections in the local area with schools and colleges where possible. SW FCEO lead (not present) to confirm if newspaper links have been shared from SCC. Meeting Chair has spoken with SCC Highways regarding sweeper usage. Action closed. Site tour carried out 'virtually' using aerial photographs prior to meeting rather than outside due to light and weather conditions. Action closed 	SW
 <p data-bbox="501 2018 948 2049"><i>Photograph courtesy of 4Delivery Ltd</i></p>	

Progress and Programme Update

(Note – attendees to the virtual site tour were shown current status of project construction)

- Tower crane installed mid-January. Style of crane chosen for the reach and lifting capabilities within the site, and is a key piece of equipment over the next 2 years.
- **Primary treatment area:** Lamella area (RHS of image) is 60% complete, with tank complete and undergoing staged water testing on the chambers. Odour control area concrete works complete pending mechanical and electrical installations.
- **Secondary treatment area:** ASP MBR tank area (coffer dam on LHS of image) – precast concrete unit installation circa 40% complete, excluding roof panels. In-situ concrete works ongoing. Internal recirculation pipework installation has started.
- **CSO/Inlet Area:** (between ASP and Lamella structures on image) Main tank structure complete and water tested. Pipework to and from structure complete, with ancillary structures and chambers in progress.

Feedback from Residents

FOG

- Fats Oils and Greases (FOG) – Resident commented on change in recycling habits - means she can no longer use an empty glass jar to drain fats into as she used to. SW talked through alternatives and handed out SW freebies to aid in keeping FOG out of the sewer network and therefore out of Woolston treatment works. IP discussed her contact with SCC (Street Waste Team) to promote having a collection point within each local community or dwelling, to prevent the problems caused 'further down the line'.
- Resident asked about odours relating to FOG, and commented on increased odour over the recent Christmas period. SW explained this is a seasonal effect due to the significant change in eating habits and occupation over the period; the process bacteria work best under a stable 'load' from the network and take time to recover.
- SW explained the reduction in odour from the original works to the current temporary works is due to the reduction of surface area of the tanks that produce odours under certain conditions. The new works will further reduce the odours produced as the entire treatment process will be undercover and subject to an enclosed odour abstraction process. This process treats the abstracted air with different filters to clean the air before it is vented to the atmosphere.

Deliveries

- During progress update, Meeting Chair asked about deliveries, numbers and frequency. 4D explained that the number of deliveries to site has been significantly reduced by choosing off-site manufacture of a large proportion of the construction, for example the concrete units being erected currently. The deliveries of pre-cast concrete units will continue for 3 months similarly to current experiences. The deliveries will then become more infrequent with remaining pre-cast units, mechanical and electrical equipment. Meeting Chair acknowledged that the site is small and would be challenging for logistics.

Flooding

- IP queried about flooding in the area. For the site, SW have no major concerns, as the previous incident of a seasonal high tide coinciding with a storm surge only caused lapping at the sea wall, and did not incur into site. Meeting Chair voiced that due to his experience with the SCC flooding group (?), the areas of main concern would not be the Woolston area if an event like Valentine's Day 2014 or similar were to happen again. SW suggested IP's concerns may be best directed to the Environment Agency to help answer her questions. Flooding of the catchment area due to severe weather overloading the network has been managed by the increased capacity of the water treatment works for incoming flows. The catchment details are used for modelling the flows, and the new structures such as the Low

<p>Level Pumping Station opposite Swift Road/Victoria Road junction have been designed accordingly. The design better reflects the flow proportions coming into site under abnormal load; the pumping station is bigger, deeper and is more capable of passing the incoming flows forward to the treatment works.</p> <p>Resident commented that she has not seen any localised flooding of the sewers outside her property since the changes to the treatment works.</p>	
<p><u>Vehicle Movements, Speeding, Cyclists and Poor Road Conditions</u></p> <ul style="list-style-type: none"> Resident said Raymond Browns have been much better. There have been a few lorries that have used Swift Road, prior to Christmas, which she has a record of the ones seen, not felt /heard passing her property. Resident also said the cracks in her property appear to be getting worse. (Post meeting note: Lorry names discussed with 4D prior to meeting identified as only one definitely linked to the site, which will be addressed by 4D.) Resident raised his concerns over speeding on Victoria Road. This included vehicles attending the 4D site, in particular Hanson cement wagons. Resident stated one vehicle had skidded to make the turn into the site entrance. He acknowledges we have to receive these vehicles but it has the potential to be dangerous. 4D will communicate with the hauliers to remind them of the area and speed limits and to request that they are more respectful. Resident also discussed the ongoing issue of dust – believes we haven’t done anything more. (See later comment from EHO to address this). Resident enquired about putting in speed restrictors on Victoria Road. The straight length and width of the road from its original use as Vosper-Thornycroft boundary road means that it proves a temptation to all drivers, not just construction vehicles, and that its abuse should be addressed. Also made a complaint about the state of the road itself and the footpaths. Outside his property is a large depression/puddle that appears to be getting worse. IP added that due to the cycle route along Victoria Road, the excessive speed and condition of the road (pot holes) makes it dangerous for cyclists. Meeting Chair suggested that the Centenary Quay development may address the road issues when construction is complete (not confirmed) but residents should not have to wait until that time. Meeting Chair suggested the residents attend the local PCSO surgery/meeting on 8th February at The Cricketers (?) to raise their concerns. Also stated that the puddle would be SCC Highways responsibility to address, and that he would pass the information on. 	<p>4D</p> <p>4D</p> <p>Residents</p> <p>Meeting Chair</p>
<p><u>Dust</u></p> <ul style="list-style-type: none"> EHO advised the residents attending that one of the worst periods for dust (construction or otherwise) is now approaching. February and March are windier than the summer months, so creates more of an issue when dust is raised in dry spells. This also happens in September and October. EHO has taken Resident comments on board, and wishes to meet separately to this meeting with 4D and SW to discuss the Dust Management Procedures. Suggested that current practices may be adding to the issue. IP commented that the speeding and sheeting of lorries also needed to be considered in the management of dust. SCRM advocated that 4D do address the issues raised regarding silt in the gutters but that unfortunately has been unable to source a Sweeper recently to supplement the SCC visits. Following the meeting between 4D, SW and EHO, SCRM will provide feedback to Resident as discussed. 	<p>EHO / SW / 4D</p> <p>SCRM</p>
<p><u>Dates of Future Meetings</u></p> <ul style="list-style-type: none"> Dates agreed for 2017 meetings, start time reconfirmed as 6.30pm Dates: Wednesday 26th April; Tuesday 18th July; Wednesday 11th October. 	

<p><u>AOB</u></p> <ul style="list-style-type: none"> • SW handed out more SW FOG freebies and advised residents to contact SW if more were needed. • Resident asked if there were any possibility of contribution or subsidy to window/property cleaning and vehicle cleaning as a result of construction dust. Recognises it is inevitable but he is spending out on maintaining his business vehicle (other Residents agreed the same for their cars) and finds it unpleasant that dust is on door handles, rear garden, and washing when hung out. SCRM advised that it would have to be discussed at a higher level with 4D and SW, and would respond in due course. Meeting Chair suggested finding out what other contractors such as Crest Nicholson have done in the past and take that into consideration 	4D / SW
<p><u>Date of Next Meeting</u></p> <p>Wednesday 26th April, 4D Site Offices, 6.30pm</p> <p>Please RSVP to the 4D Site Office on 023 8042 0856 or by return email.</p>	