



# Drainage and Wastewater Management Plan

Level 2 - River Basin Plan  
Stour



from  
**Southern  
Water** 

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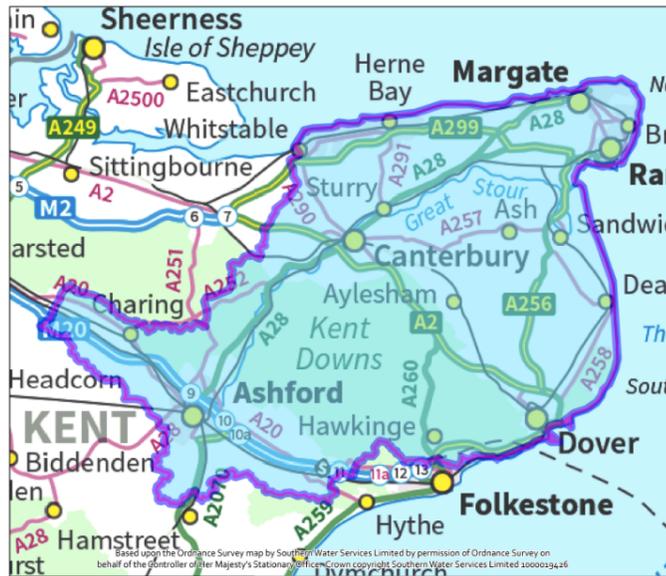
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# Stour River Basin Catchment



We have developed the first Drainage and Wastewater Management Plan (DWMP) for the Stour River Basin Catchment.

We have 21 wastewater systems in this catchment, with 455 pumping stations and 5,325 km of sewers. We cover 16% of the geographical area (mainly the urban areas and villages including Dover, Canterbury, Ashford, Thanet, Whitstable, Margate, Broadstairs and Ramsgate) with 96% of the homes in the catchment connected to our wastewater systems.

## Across Stour we have:



**21**  
sewerage  
catchments



**5,325**  
kilometres  
of sewers



**21**  
wastewater  
treatment  
works



**455**  
wastewater  
pumping  
stations



**16%**  
of region  
connected to  
a mains  
sewer



**96%**  
of homes  
connected  
to a mains  
sewer



**89%**  
of businesses  
connected  
to a mains  
sewer

Our DWMP sets out our priorities for the Stour River Basin Catchment. These include:

- Reducing the number of spills from the 74 storm overflows which together currently spill around 800 times per annum
- Separating or attenuating excess rainwater in the sewer networks to reduce the risks of flooding and frequency of storm overflow discharges, especially in Kennington and Westbere
- Investigating the potential impact of wastewater discharges on the Sarre Penn, River Wantsum and Great Stour and the measures needed to achieve Good Ecological Status
- Reducing nutrient discharges from the WTWs across the river basin to prevent deterioration of the Stodmarsh internationally designated Habitats site
- Developing a nutrient budget by investigating the sources impacting the Stodmarsh
- Planning for potential significant development at Chilmington Green, Whitfield, Birchington, Westwood, Westgate-on-Sea, Canterbury, Aylesham, Whitstable, Folkestone and Otterpool Park Garden
- Improving the resilience of our networks and treatment works to prevent pollution incidents, particularly in Dover, Folkestone, Whitstable, Swalecliffe, Chartham and Preston
- Reducing the risk of sewer blockages by increasing sewer jetting and targeting customer campaigns to reduce the amount of FOG (fats, oils and grease) and unflushables in the sewer network around Margate, Broadstairs, Ramsgate, Deal and Walmer
- Reducing the risk to groundwater by reducing leakage from our sewers in the Dover, Walmer, Ramsgate, Hawkinge and Capel-le-Ferne areas.

All the stages we followed in developing the DWMP for the Stour are set out in the subsections below. Please explore these pages to find out more. You can find detailed investment needs in the tables on the Stour [Options Development and Appraisal page](#).

## Working with others – Stour catchment

We have worked with a wide range of organisations with responsibilities for drainage, flooding and protection of the environment whilst developing our DWMP. The organisations we worked with in the Stour River Basin Catchment include:

- Kent County Council
- River Stour Internal Drainage Board
- Canterbury City Council
- Dover District Council
- Folkestone and Hythe Borough Council
- Maidstone Borough Council
- Thanet District Council
- The Environment Agency
- Natural England
- The East Kent Catchment Improvement Partnership and member organisations including:
  - Kent Wildlife Trust
  - High Weald Area of Outstanding Natural Beauty
  - South East Rivers Trust

Working together to co-create the DWMP is important. Our drainage and wastewater systems are often inter-connected with the systems managed and operated by others and affect the natural environments within the catchment.

A wide range of issues and concerns have been raised and discussed throughout the development of the DWMP for the Stour. We are progressing these issues through the development of the DWMP as set out in our investment needs for the Stour. Further, we commit to working with others to co-develop and co-deliver schemes that meet multi-organisational objectives and which benefit the environment, our customers and communities.

We developed and ran a series of activities between 2020 and 2022 as we prepared our DWMP for the Stour. The dates and purpose of the various webinars, workshops, meetings on individual wastewater systems and interim consultation were as follows:

### The dates and purpose of the webinars and meetings

The regionally based webinars presented and discussed issues and information relevant across the whole or our operating region. You can view the presentations used in the webinars on our [Who we're working with](#) page.

The presentations we discussed at the Stour workshops are below:

#### Workshop 1

Held in September 2020, participants discussed the findings of the risk based catchment screening and proposed additional planning objectives for the DWMP. [Workshop slides](#).

#### Workshop 2

Held in April 2021, participants:

1. discussed the results from the BRAVA risk assessments and the proposed investment strategy for the wastewater catchments within the River Basin
2. identified the generic options that should be explored to address the identified risks, and
3. discussed which wastewater catchments to progress through the Options Development and Appraisal stage of the DWMP. [Workshop slides](#).

#### Workshop 3

Held in March 2022, we reviewed and discussed the draft investment programme for the River Basin Catchment. This included the types of investment, priorities and timing for investment needs and the wider

opportunities arising from the proposed investment in terms of partnership projects and catchment wide solutions providing multiple benefits. [Workshop slides](#).

You can view the findings from our [interim consultation](#).

## Risk based catchment screening for the Stour catchment

Risk based catchment screening (RBCS) is a process where existing, readily available data is used to identify where there is a current and/or potential risk or vulnerability in the sewer catchment to future changes, such as new residential development or changes in climate. This enables effort to be focused on these catchments during the development of the DWMP in order to understand these risks in more detail and why they are likely to occur.

The RBCS involves the assessment of each sewer catchment against 17 indicators set out in guidance published by Water UK. Water companies can add additional indicators to ensure that other important issues are highlighted at this early stage in the development of the DWMPs. We have included an additional metric on customer complaints as this provides a flag for catchments with ongoing or outstanding concerns.

Find out more about the [risk based catchment screening](#) process.

The results for the RBCS for the Stour river basin catchment can be downloaded here:

[RBCS – Stour catchment](#)

# BRAVA for the Stour catchment

The Baseline Risk and Vulnerability Assessment (BRAVA) is an important step in the development of our DWMP in order to understand current system performance and future vulnerabilities. Understanding the current and future risks means that we can identify the investment needed to manage and reduce the risks to Band 0 (not significant level of risk).

A BRAVA assessment has been completed for each of the wastewater systems in the Adur and Ouse catchment that were flagged during the [Risk Based Catchment Screening \(RBCS\)](#). A risk assessment is completed for all 14 planning objectives.

## The output of the BRAVA shows

- the current risks and issues in each wastewater system within the Stour catchment – providing a baseline from which we can assess future risks
- the future risks in 2030, 2035, 2045 and 2050 (where the methodology currently allows us to assess the future risks) so we can understand how the current risks may change without additional investment
- the key issues behind the future changes in risk including:
  - a deterioration in the condition of our wastewater systems
  - climate change – including the increasing frequency and severity of droughts and storms
  - growth and urban creep
  - a combination of any or all of these that are relevant in the catchment being assessed.

## Results for the BRAVA for the Stour river basin catchment

[BRAVA Summary – Stour](#)

### Notes

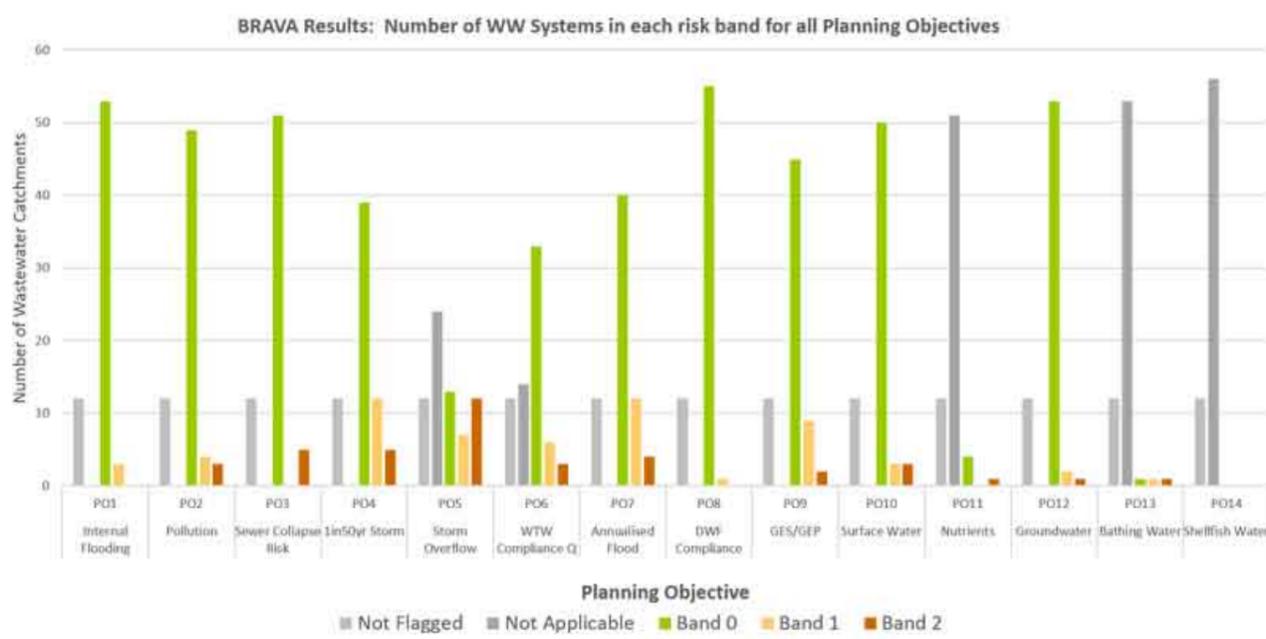
1. In the BRAVA results table, “not flagged” means no risks were identified in the initial Risk Based Catchment Screening using the nationally set criteria. Wastewater systems not flagged were screened out and did not progress to the BRAVA stage. “Not applicable” means the Planning Objective was not relevant within the wastewater system. For example, where a system has no Storm Overflows, this will be marked as “Not applicable”.
2. Please check the [DWMP glossary](#) for any unexplained acronyms.

## Problem characterisation – Stour

The Problem Characterisation stage of the DWMP uses the results from the Baseline Risk and Vulnerability Assessment (BRAVA) to explore the causes of risks and the primary drivers. A [technical summary](#) provides information on our approach to the problem characterisation.

### Current risks in the Stour Catchment

The graph below illustrates the combined results of the 2020 BRAVA assessment for all 21 wastewater systems in the Stour river basin catchment. It shows how many wastewater systems have a risk under each of the 14 planning objectives. For example, for the risk of internal flooding, 10 wastewater systems are in band 0 (not significant), 5 are in band 1 (moderately significant), 5 in band 2 (very significant) and 1 was 'not flagged' for inclusion (i.e. screened out at the risk based catchment screening stage of the DWMP).



The graph illustrates that **pollution, flooding in a 1 in 50 year storm event** and **good ecological status/potential** are the main concerns in this river basin based on the BRAVA results for 2020. This is illustrated by the brown bars being the highest for planning objectives 2, 4 and 9.

The wastewater systems with the highest number of planning objectives in band 2 (very significant) are **Swalecliffe** and **Weatherlees Hill**, each with 7 objectives in band 2. Along with Sandown on the Isle of Wight, these two systems have the greatest number of risks for 2020 across our entire region. **Chartham** and **May Street Herne Bay** each have 5 band 2 risks. Two wastewater systems, **Broomfield Bank** and **Westwell** have 4 planning objectives in band 2. All other catchments have fewer risks.

The specific risks and the causes of risk for each of the wastewater systems are explained in the summary of the problem characterisation for each system. These are available to download from the link next to the name of each system in the table below.

### Future risks in the Stour Catchment

The 2050 BRAVA results help us to identify the future challenges for drainage and wastewater management in the Stour river basin catchment. These are:

#### (a) Growth

There are several wastewater catchments where new homes, businesses, roads and other infrastructure is planned. The main areas identified for potential new development in the Stour catchment are:

- Ashford
- Margate and Broadstairs
- Herne Bay
- Weatherlees Hill
- Canterbury

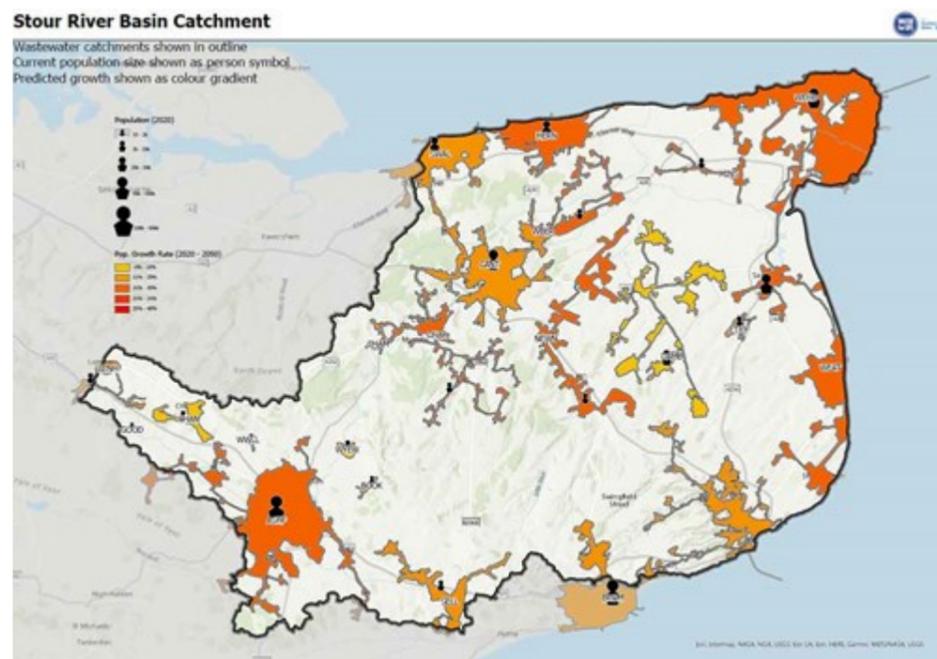
The BRAVA results show that the additional homes and businesses will increase the risks of non-compliance with our Dry Weather Flow (DWF) permits from the Environment Agency in 9 of the 21 wastewater systems, including **Weatherlees Hill, Ashford, Canterbury, May Street Herne Bay,**

**Dambridge Wingham, Newnham Valley Preston, Chartham and Minster.** This means further investment will be needed in the future to increase the capacity of our treatment works to accommodate the new homes and businesses.

The additional development may mean that our current permits for wastewater treatment quality might be exceeded by 2050 without further investment in 3 wastewater systems, **Broomfield Bank, Westbere and Chilham.**

New development in the Stour catchment might put additional pressure on internationally designated habitat sites such as **Stodmarsh** and **Thanet Coast**, so solutions will need to be found to ensure that development is nutrient neutral.

A map of the Stour catchment showing the estimated future growth in each wastewater system is shown below. The [technical summary](#) explains how we have considered population growth and urban creep in our DWMP.



#### (b) Climate change

Climate change will bring greater variability of our weather with warmer wetter winters and hotter drier summers. The impacts we will see will be more intense summer storms that exceed the capacity of the drainage and wastewater networks and cause localised flooding. Hence, the risk of flooding from sewer systems is increasing due to climate change. The [technical summary](#) explains how we have considered climate change in our DWMP.

We will work with partner organisations, such as Kent County Council and the Environment Agency, who have responsibility for flooding and drainage to consider options and develop opportunities to find solutions that reduce the risks from flooding.

We will need to adapt our wastewater systems to operate in future climates. There will be an increasing need to slow the flow entering our sewer networks so the systems can carry the water without flooding homes and businesses and/or without causing discharges from storm overflows. Preventing additional rainfall entering foul sewer networks, including combined sewer networks where possible, could delay the need to upgrade and enlarge the vast underground network of sewers.

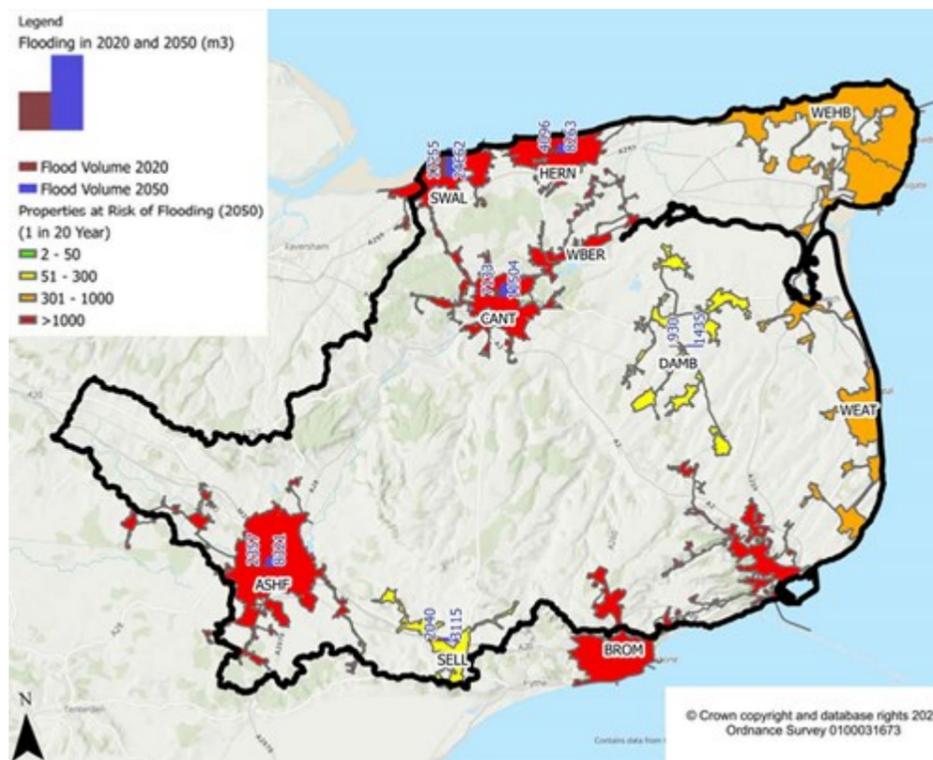
Climate change is expected to have an impact on the risk of flooding in several wastewater systems, especially **Weatherlees Hill, Canterbury, Swalecliffe, Chartham, Westbere, Eastry** and **Wye**. The flooding risk will increase by 2050 unless measures are taken to manage and reduce these risks.

The risk of storm overflow discharges is forecast to increase for several wastewater systems including **Margate and Broadstairs** as well as **Weatherlees Hill** although the BRAVA results indicate that 2 systems, **Herne Bay** and **Swalecliffe**, already have a very significant risk of discharges from storm overflows.

The map below shows the potential impact of climate change, urban creep and growth on the risk of flooding in a 1 in 20 year storm for the wastewater systems. We followed Water UK's capacity assessment framework to apply a 20% uplift to rainfall forecasts to assess the potential increases in flood volumes shown on the map. **Swalecliffe** and **Herne Bay** are shaded in red as there could be more than 1000 properties at risk from flooding from sewers by 2050. The flood volumes could increase from 17355 to 24662m<sup>3</sup> in **Swalecliffe**, and from 4096 to 8263m<sup>3</sup> in **Herne Bay**. This is a large increase in forecast flood volumes due to the likely changes in weather patterns.

Urban creep was estimated using the approach developed by the UK Water Industry Research (UKWIR) report on Urban Creep in sewerage systems (2010).

The map highlights that we will need to adapt to climate change. Adaptation will mean considering long-term sustainable options, such as reducing the volume of rain water entering the sewer network. This approach may provide the capacity within the wastewater system to allow for future growth and therefore reduce both the need for significant increases in the capacity of the existing wastewater systems and reduce discharges from storm overflows.



### Investment planning for each wastewater system

We used the BRAVA results and our understanding of the causes of risks and drivers to propose an **investment strategy** for each of the wastewater systems. Find out more information on [how we determined the investment strategies](#). The strategies help us to target the wastewater systems that need further investment to reduce the potential risks to customers and the environment. We have produced a table that lists the [proposed investment strategy for each catchment](#).

We used a risk based approach to identify the wastewater systems that we need to progress in this first round of DWMPs. For these systems we will develop an investment plan. Our technical summary sets out [how we have selected the systems to take forward](#).

The table below lists the wastewater systems in the Stour river basin catchment that we're progressing further during this first round of the DWMPs into the investment planning stage. We have included a catchment map and an explanation of the causes of risks for these systems (see links in the table below).

The maps and causes of risks for the remaining wastewater systems in the Stour will be published when available.

System Ref	Wastewater system	Wastewater system map	Information on causes of risks
BROM	Broomfield Bank	<a href="#">Broomfield Bank Map (PDF)</a>	<a href="#">Broomfield Bank Causes of Risks (PDF)</a>
CANT	Canterbury	<a href="#">Canterbury Map (PDF)</a>	<a href="#">Canterbury Causes of Risks (PDF)</a>
CHAR	Chartham	<a href="#">Chartham Map (PDF)</a>	<a href="#">Chartham Causes of Risks (PDF)</a>
DAMB	Dambridge Wingham	<a href="#">Dambridge Wingham Map (PDF)</a>	<a href="#">Dambridge Wingham Causes of Risks (PDF)</a>
HERN	May Street Herne Bay	<a href="#">Herne Bay Map (PDF)</a>	<a href="#">May Street Herne Bay Causes of Risks (PDF)</a>
SWAL	Swalecliffe	<a href="#">Swalecliffe Map (PDF)</a>	<a href="#">Swalecliffe Causes of Risks (PDF)</a>
WBER	Westbere	<a href="#">Westbere Map (PDF)</a>	<a href="#">Westbere Causes of Risks (PDF)</a>
WEAT	Weatherlees Hill	<a href="#">Weatherlees Map (PDF)</a>	<a href="#">Weatherlees Hill Causes of Risks (PDF)</a>
WEHB	Margate and Broadstairs	<a href="#">Margate Map (PDF)</a>	<a href="#">Margate and Broadstairs Causes of Risks (PDF)</a>

# Options development and appraisal for Stour

Our approach to options development and appraisal (ODA) is explained in a [technical summary](#).

We commenced the ODA process at the river basin catchment (RBC) scale (level 2 planning). This enabled us to look across all the wastewater systems in the river basin and consider generic options that could work at the catchment scale, as well as those specific to a wastewater system.

The generic options are grouped into those that help tackle the risks at 'source', those that help to improve the wastewater system, 'the pathway', and those that protect or mitigate the impacts on the receiving waterbodies, 'the receptors'. This process helped to identify the types of options that could be used individually or in combination with other options to address the risks.

We held meetings with partner organisations to build upon the list of generic options relevant to each wastewater system. As a group we identified and proposed 'unconstrained' options to tackle the drivers and causes of risks identified during the Problem Characterisation stage of the DWMP. These unconstrained options were then progressed by us through the options development and appraisal.

The options development involved evaluating each of the options in two stages, firstly to screen out unviable options to leave a set of 'constrained' options, and then a second stage to reduce the list further to leave only potentially 'feasible' options (see the Options Development and Appraisal [technical summary](#) for full details of this process). The process for evaluating the benefits and how we have taken the environment into account is set out in our [Strategic Environmental Assessment \(SEA\)](#) Scoping Report and the SEA Progress Report.

Only feasible options with positive benefits proceeded to the costing stage and this resulted in the selection of the preferred options and confirmed whether each was 'least cost' or provided 'best value'.

The feasible options column in the table below shows how we applied the process within each wastewater system. Beginning with the generic options through the appraisal stages, the table shows the point at which some options were rejected and why. If an option was not rejected, it was costed and became either the final best value or the least cost preferred option (see [ODA technical summary](#) for details of this process).

Our final preferred options are set out in the Investment Needs tables for each wastewater system. The accompanying maps show the location of the proposed options within the wastewater system.

Please check the [DWMP glossary](#) for any unexplained acronyms.

**The options and investment needs are not committed funding but an identification of the needs for funding. We will include these options in our future business plans as part of the Ofwat periodic review of Water Company funding to secure the investment needed to implement these options.**

System ref.	Wastewater system	Generic options screening	Feasible options	Investment needs	Investment needs map
BROM	Broomfield Bank	<a href="#">Options Screening</a>	<a href="#">Feasible options screening</a>	<a href="#">Investment needs</a>	<a href="#">Map</a>
CANT	Canterbury	<a href="#">Options Screening</a>	<a href="#">Feasible options screening</a>	<a href="#">Investment needs</a>	<a href="#">Map</a>
CHAR	Chartham	<a href="#">Options Screening</a>	<a href="#">Feasible options screening</a>	<a href="#">Investment needs</a>	<a href="#">Map</a>
DAMB	Dambridge Wingham	<a href="#">Options Screening</a>	<a href="#">Feasible options screening</a>	<a href="#">Investment needs</a>	<a href="#">Map</a>
HERN	May Street Herne Bay	<a href="#">Options Screening</a>	<a href="#">Feasible options screening</a>	<a href="#">Investment needs</a>	<a href="#">Map</a>
SWAL	Swalecliffe	<a href="#">Options Screening</a>	<a href="#">Feasible options screening</a>	<a href="#">Investment needs</a>	<a href="#">Map</a>
WBER	Westbere	<a href="#">Options Screening</a>	<a href="#">Feasible options screening</a>	<a href="#">Investment needs</a>	<a href="#">Map</a>
WEAT	Weatherlees Hill	<a href="#">Options Screening</a>	<a href="#">Feasible options screening</a>	<a href="#">Investment needs</a>	<a href="#">Map</a>
WEHB	Margate & Broadstairs	<a href="#">Options Screening</a>	<a href="#">Feasible options screening</a>	<a href="#">Investment needs</a>	<a href="#">Map</a>

# Programme appraisal

The Programme Appraisal stage of the DWMP follows the Options Development and Appraisal (ODA) process. The ODA process identified the preferred options for investment in our wastewater systems to reduce the current risks as well as the risks up to 2050.

The Programme Appraisal brings the investment needs for each wastewater system together into an investment needs programme for the Stour Catchment. We look across the river basin catchment to review the investments needed, the timing of these needs and how they combine to reduce the risks to our customers and the environment.

We also look at the wider risk reduction that each option provides across all the planning objectives. Some actions, like separating rainwater from wastewater sewers, could reduce risks under several planning objectives such as storm overflows, external flooding, bathing water quality, shellfish water quality and good ecological status. The details of the method for prioritisation can be found in our Technical Summary on Programme Appraisal.

## The investment needs for the Stour River Basin Catchment include

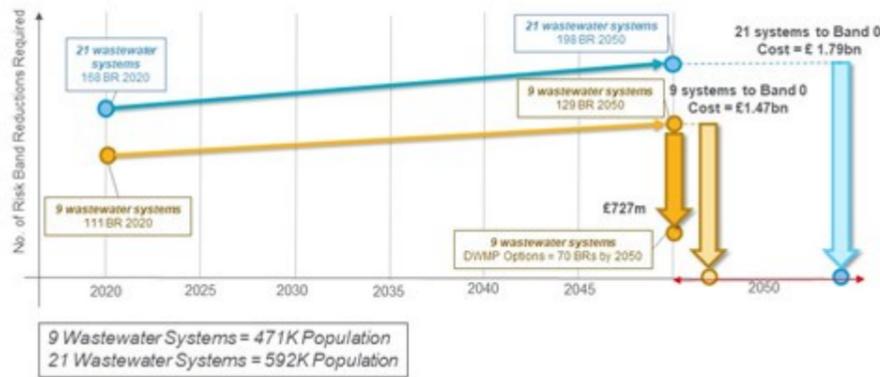
- Reducing the number of spills from the 74 storm overflows which together currently spill around 800 times per annum
- Separating or attenuating excess rainwater in the sewer networks to reduce the risks of flooding and frequency of storm overflow discharges, especially in Kennington and Westbere
- Investigating the potential impact of wastewater discharges on the Sarre Penn, River Wantsum and Great Stour and the measures needed to achieve Good Ecological Status
- Reducing nutrient discharges from the WTWs across the river basin to prevent deterioration of the Stodmarsh internationally designated Habitats site
- Planning for potential significant development at Chilmington Green, Whitfield, Birchington, Westwood, Westgate-on-Sea, Canterbury, Aylesham, Whitstable, Folkestone and Otterpool Park Garden
- Improving the resilience of our networks and treatment works to prevent pollution incidents, particularly in Dover, Folkestone, Whitstable, Swalecliffe, Chartham and Preston
- Reducing the risk of sewer blockages by increasing sewer jetting and targeting customer campaigns to reduce the amount of FOG (fats, oils and grease) and unflushables in the sewer network around Margate, Broadstairs, Ramsgate, Deal and Walmer
- Reducing the risk to groundwater by reducing leakage from our sewers in the Dover, Walmer, Ramsgate, Hawkinge and Capel-le-Ferne areas.

## Investment Needs for the river basin catchment

We progressed nine wastewater systems through the ODA stage in the first cycle of the DWMP. These nine wastewater systems serve a population of around 471,000 which is approximately 80% of customers in this river basin catchment.

We extrapolated the investment needs for these nine systems to the other 12 systems in the Stour river basin catchment. This provides an estimate of the total investment needs required to reduce the risks in all our wastewater systems in the catchment to Band 0 (not significant). This concept of “Band Reduction” and full details of the process for extrapolation is explained in the Technical Summary on Programme Appraisal.

A graph to illustrate the extrapolation of investment needs across the whole river basin catchment is shown in figure 1



**Figure 1: Stour: Extrapolated Investment Needs and Risk Band Reduction**

The programme appraisal for the Stour identified the following:

- The nine wastewater systems serve a population of around 471,000 which is approximately 80% of customers in this river basin catchment.
- A total of 111 band reductions are required in 2020 across the 14 Planning objectives for the nine wastewater systems.
- By 2050, this will increase to 129 band reductions due to the impact of climate change, growth and creep.
- The options identified to date would cost around £727 million for the nine systems and is expected to provide 59 Band reductions by 2050 (the options do not result in a Band 0 for all risks).
- The Stour has 21 systems which require 168 band reductions in 2020 and 198 band reductions by 2050 in order to achieve band 0 across 14 planning objectives.
- Extrapolating the investment needs for all the systems in the Stour will cost around £1.79 billion for a population of 592,000. This illustrates the scale of investment needed to get to band 0 by 2050.

These investment needs provide indicative costs that allow us to understand the level of funding required to reduce the risks. The funding has not been secured at this stage. The DWMP informs the development of our 5 yearly Business Plan which is submitted to our economic regulator, Ofwat, to agree how we should invest the money received from our customer bills.

# Consultation on the Stour river basin catchment

We held a preliminary consultation on our draft DWMP in September and October 2021. The purpose of the consultation was to gain feedback and advice from our customers and organisations on our developing Plan.

We specifically asked about:

- Our Strategic Environmental Assessment Scoping Report
- Our selection of wastewater systems to take forward into the Options Development and Appraisal stage of the DWMP in the first cycle, and
- Our developing plans on each of the 11 river basin catchments.

Our report on the [initial DWMP consultation](#) is now available.

When we consulted on the developing plans for the Stour river basin catchment you told us that the key issues we needed to take into consideration were:

- The rising trend of pollution in the groundwater along with groundwater vulnerability has not been picked up.
- There are a series of smaller wastewater treatment works which have high or no consent levels for nutrients whilst there has been lots of cumulative development. This, combined with low levels of monitoring, means there are risks to the catchment which may be missed or misunderstood.
- There are significant nutrient risks and impacts on the Stodmarsh which will likely worsen with the levels of growth that are planned. Improved data and monitoring is required to develop an evidence-based approach to neutrality and ensure there is capacity in the systems.
- There are too many catchments in the 'improve' category.

How we responded to the issues raised during the workshops and the preliminary public consultation is set out in our [Register of Stakeholder Comments](#).

We held a full 12 week public consultation on the draft Regional (Level 1) DWMP between Monday 13 June and Monday 05 September 2022. Our [Statement of Response](#) to the issues raised is published on the home page of our website, and a report and analysis on the consultation is published on the [Have your say page](#).