

Guidance notes:

Applications for potable fresh water (water mains) pre-planning enquiry and point of connection

Southern Water provides an optional pre-planning enquiry capacity check and point of connection service to support early engagement with developers in identifying possible constraints that may be associated with servicing a development site and plan for future network capacity requirements to enable the developer to make an informed choice on the delivery route for water infrastructure.

The services can assist developers in understanding the potential costs and timescales involved in servicing a site prior to land acquisition or the submission of a planning application.

Pre-planning enquiry capacity check

This is a simple check that will identify whether the required capacity is available adjacent to or close to the proposed development. Should capacity not be available, you will be provided with an indication of the nearest point at which capacity is available and a potable point of connection enquiry can be considered which will include a hydraulic assessment of the network.

It should be noted that a charge will be made for any repeat enquiries.

We plan to acknowledge receipt of your application within five calendar days of receipt and provide you with a written reply within 21 calendar days of receipt of a complete application. If we are unable to do this you will be contacted by us to discuss the current status of your application.

Important note: The results of the preliminary fresh water capacity check do not necessarily provide an identified solution for servicing the proposed development site. The check is aimed at simply providing an indication of whether capacity is available. Please refer to the application form for the fee required.

Point of connection enquiry

In addition to identifying the nearest point of capacity, (as per the pre-planning enquiry) this service will identify a point of connection and undertake an indicative hydraulic assessment for servicing the site. A POC enquiry confirms the point(s) main(s) can be connected to an existing main on the network in order to allow the customer to estimate costs and determine the scope works for a given design.

We plan to acknowledge receipt of your application within five calendar days of receipt and provide a full response to your query within 14 calendar days unless the site is considered complex when a response will be provided within 28 calendar days

Please refer to the application form for the fee required. Should you wish to take advantage of this service, please complete the application form and submit together with the appropriate fees and drawings.

Important note: Pre-planning enquiry and point of connection reports will not provide indicative costs of the works required to service the site, nor of the construction works required.

The contents of the report are for direct use only by the applicant and are to be kept private and confidential. They may only be disclosed to third parties with the written approval of Southern Water. Such third parties to have no subsequent implied or other right to disclose the contents and information to any other parties.