

Community Liaison Group - Woolston

8th July, 2015, 6.30pm – 7.30pm
Woolston Project Office, Woolston Wastewater Works, Victoria Road

Attendees:

Chair – Cllr Warwick Payne (Cllr.WP)
 Southern Water – Julie Anne Stokes (JAS), Jorge Rodriguez (JR), Sam Underwood (SU)
 4Delivery – Mike Homer (MH), Adrian Bollons (APB)
 Woolston Community Association – Katie Atkins (KA)
 Environment Agency – Bill Scott (BS)

Apologies:

SCC - Cllr Christopher Hammond (Cllr.CH), Stephen Harrison (SH), Peter Wainwright (PW)
 Woolston Community Association - Barry Wake (BW)
 Police – Jo Holmes (JH), Alex Thurston (AT)
 SW – Madeline Stoneman (MS), Andy Soulsby (AS)

Abbreviations:

SCC – Southampton County Council
 SW – Southern Water
 4D – 4Delivery
 CNR – Crest Nicholson Regeneration

Minutes	Action
<p>1. Introductions Introductions were made around the table. Chair – Cllr Warwick Payne Project team: Southern Water: Julie Anne Stokes – Senior Project Manager Jorge Rodriguez – Project Manager Sam Underwood – Stakeholder Manager 4Delivery: Mike Homer - Construction Manager Adrian Bollons – Stakeholder Manager Environment Agency Bill Scott - Environment Officer Woolston Community Association:- Katie Atkins</p>	
<p>2. Project Update Mike Homer gave an update on the project. On site construction continues on program with the bases for the Sludge Holding Tank and the Storm Tank complete. Work continues on the bases for the two Primary Settlement Tanks, interconnecting pipework, ducting and pump bases. The Sea Wall reinforcement is now complete and construction of the Low Level, Full Flow to Treatment and Surplus Activated Sludge Pumping Stations, and the interconnecting pipework and ducts continues.</p>	Info

<p>2. Project Update (continued)</p> <p>The Motor Control Centres inside the green kiosks are awaiting the installation of pumps, cabling and connection of power supplies. Next time we will present some slides with % completion of various structures.</p> <p>Cllr Payne asked about the date of switch over of flows which is now programmed for end of October.</p> <p>Victoria Road from Swift Road junction still remain closed and an application has been made for the extension of the full road closure until end of August with a half carriage way opening in September with three-way Traffic Light control to reopen the through route. The full clear road reopening is planned for end of September. Permanent reinstatement of the disturbed road surface is planned to be completed in August before reopening the throughway. This will involve a few days suspension of roadside parking from the northern entrance to just past Swift Road to allow the contractor to “plane out” the temporary “Tarmac” and replace it with the final finish.</p> <p>Councillor Payne noted that the road closure is inconvenient for customers in Jurds Lake Way and needs to open in time for the new school term. Mike Homer said the road will be returned to full use as soon as possible.</p>	
<p>3. Project Communications</p> <p>SW Call Centre received one call in April, no calls in May and four calls in June regarding the construction works. One call was regarding a Skip Lorry speeding however there was no reply after three attempts to contact the customer so no further details could be obtained. The call was from Athelstan Road which is some mile and a half away from the site and not an obvious route to or from the site. Two calls were requests for information regarding the road closure and one regarding the timescale of the construction project. All the people who were contacted were more than satisfied with the answers given.</p> <p>A Notice Board is to be fixed to the site hoarding.</p> <p>It was suggested that old photographs of the area could be reproduced and displayed however these have to “sourced”.</p> <p>Southern Water’s Drips Theatre Group made a school visit on 8th July to Woolston Infants School. Councillor Payne, Julie Anne Stokes and Adrian Bollons also attended and were impressed with the attention of the children and the information given regarding water saving, wet wipes and fats oils and grease.</p>	<p>Info</p> <p>MH</p> <p>Info</p>
<p>4. Resident Feedback</p> <p>Katie Atkins reported no resident’s feedback via the Woolston Community Association, however there is a meeting in September from which any feedback will be passed in our October meeting.</p>	<p>Info</p>

<p>4. Resident Feedback (continued) Cllr Payne has tried to contact a local resident re dropped kerbs at the Swift Road/Victoria Road junction. He left his contact details, but has had no response so far.</p> <p>As requested by Cllr Payne the broken Glass in public car park has been cleared.</p> <p>Waterside Park residents have been enquiring of Councillor Payne when Victoria Road will be reopening, mainly from Dundonald Close, Unwin Close and Taylor Close. The residents will be included in the letter drop regarding the road closure extension of time. Cllr Payne & Katie Atkins to be sent copy of letter to review before it is sent out.</p> <p>The Victoria Road closure extension until the end of August will be communicated to residents and interested parties by a letter. The residents on Victoria Road from the junction of Oswald Road to the junction of Swift Road will receive an additional letter by personal delivery concerning the resurfacing work, when the date of the work is finalised.</p>	<p>Info</p> <p>Info</p> <p>APB</p> <p>APB</p>
<p>6. AOB</p>	
<p>As we are into the warmer time of the year the issue of Odour complaints is likely to arise. Some of these could be due to the mudflats when the tide is out. Bill Scott of the Environment Agency confirmed that they receive calls at this time of the year because of odours from the shore. Odour complaints arising from the treatment works should continue to be directed to SW, to either JAS or Customer Call Centre who will pass on to SW Operations. It should be noted that Customer Call Centre telephone number has changed to 0330 303 0368. The change is to ensure charges are at the local rate and to minimise the connection charge.</p>	<p>Info</p>
<p>Date of next meeting: 18:30 October 14th 2015 At the Project Office Woolston Wastewater Treatment Works.</p>	