

## STATUTORY NOTICE FOR DROUGHT ORDER APPLICATION

### SOUTHERN WATER SERVICES LIMITED

#### THE SOUTHERN WATER SERVICES LIMITED (RIVER TEST) DROUGHT ORDER 2025

#### SECTIONS 73 AND 74(2)(F) AND SCHEDULE 8 OF THE WATER RESOURCES ACT 1991

TAKE NOTICE that due to the threat of a serious deficiency in supplies of water within the affected area, caused by an exceptional shortage of rainfall, Southern Water Services Limited of Southern House, Yeoman Road, Worthing, West Sussex BN13 3NX ("Southern Water") is applying to the Secretary of State for Environment, Food and Rural Affairs for a Drought Order under sections 73 and 74(2)(f) of the Water Resources Act 1991.

Southern Water is licensed to abstract water from the River Test (licence number 11/42/18.16/546, as amended on 25 February 2019) ("the Licence"). Under the terms of the Licence, Southern Water is allowed to abstract a maximum quantity of 29,200 Megalitres per year, 80 Megalitres per day or 3.5 Megalitres per hour, subject to the Total Test Flow ("TTF") remaining above the Hands off Flow ("HoF") of 355 Megalitres per day.

The proposed Drought Order will involve an amendment to the Licence to reduce the HoF condition at the TTF from 355 Megalitres per day to 265 Megalitres per day. The proposed Drought Order, if granted, will allow Southern Water to continue to abstract water to the lower HoF in the River Test. This water is necessary to secure the supplies of water made available to the public within the Hampshire and the Isle of Wight areas of supply of Southern Water.

The Environment Assessment Report and Habitats Regulations Assessment has concluded that an adverse effect on the integrity of the River Itchen SAC cannot be discounted. This conclusion is reached due to the potential effect of the reduction of flows in the River Test before the licensed HoF on the River Itchen SAC salmon population. Southern Water Services Limited has therefore proposed a number of monitoring, mitigation and compensation measures that will be implemented to offset the potential effects of the Drought Order.

Anyone may inspect the proposals, free of charge, at the following locations, during the specified times for a period of seven calendar days from Monday 21<sup>st</sup> July 2025 up to and including Sunday 27<sup>th</sup> July 2025:

- Southern Water's head office at Southern House, Yeoman Road, Worthing, West Sussex, BN13 ENX;  
*Between the hours of 10:00 – 16:00, Monday to Friday*
- Totton Library in Library Road, Totton, Southampton SO40 3RS;  
*Saturday, Monday, Tuesday and Thursday: 9:30 to 17:00*  
*Friday: 9:30 to 13:30*  
*Sunday and Wednesday – closed*
- Eastleigh Library at 1<sup>st</sup> Floor, Swan Centre, Eastleigh SO50 5SF  
*Saturday, Tuesday, Thursday and Friday: 9:30 to 17:00*  
*Monday: 9:30 to 13:30*  
*Sunday and Wednesday - closed*

Summaries of the application will be hosted at <https://www.southernwater.co.uk/drought-restrictions> and further details of technical aspects can be obtained by emailing [droughtplan@southernwater.co.uk](mailto:droughtplan@southernwater.co.uk)

Objections may be made in writing to the Secretary of State for Environment, Food and Rural Affairs, c/o Department for Environment, Food and Rural Affairs, Water Resources Policy, Seacole 3rd Floor, 2 Marsham Street, London, SW1P 4DF (or by e-mail to [water.resources@defra.gov.uk](mailto:water.resources@defra.gov.uk)), giving an address to which

correspondence relating to the objection may be sent. Objections should be made immediately and in any event received by midnight (00:00) on Sunday 27 July 2025.

The Secretary of State for Environment, Food and Rural Affairs will decide whether a public hearing or inquiry shall be convened. If the Secretary of State grants the Drought Order, Southern Water will publish another notice confirming this.

**Southern Water Services Limited**

**15 July 2025**

**STATUTORY NOTICE OF APPLICATION FOR DROUGHT ORDER PROHIBITION OR LIMITATION ON  
THE USE OF WATER**

**SOUTHERN WATER SERVICES LIMITED**

**SECTIONS 73 AND 74(2)(b) AND SCHEDULE 8 OF THE WATER RESOURCES ACT 1991**

TAKE NOTICE that due to the threat of a serious deficiency in supplies of water within the affected area, caused by an exceptional shortage of rainfall, Southern Water Services Limited of Southern House, Yeoman Road, Worthing, West Sussex BN13 3NX ("Southern Water") is applying to the Secretary of State for Environment, Food and Rural Affairs for a Drought Order under sections 73 and 74(2)(b) of the Water Resources Act 1991.

The affected area includes all Southern Water Supply Areas of Hampshire and in the Isle of Wight Supply Area as defined in Southern Water's drought plan. The affected area is also indicated on the map accompanying this notice.

The Drought Order is necessary to manage the demand for water in order to meet the deficiency of supplies of water in the area. The uses of water which can be prohibited or limited under the Drought Order are those prescribed by the Secretary of State in The Drought Direction 2011. The Direction can be found here: <https://www.gov.uk/government/publications/the-drought-direction-2011>.

These activities are in addition to the activities covered by the Temporary Use Ban which will be in place from 21 July 2025 for domestic customers in this area. Further details on Southern Water's Temporary Use Ban in the area may be found: <https://www.southernwater.co.uk/hosepipeban>

This notice and further details concerning the prohibitions and current drought and water efficiency advice may be found on Southern Water's website here: <https://www.southernwater.co.uk/drought-restrictions>

Thank you for your support at this important time.

The proposed Drought Order will allow Southern Water to prohibit or limit the use of water within the area referred to for any of the following purposes:

- Purpose 1: Watering outdoor plants on commercial premises using a hosepipe;
- Purpose 2: Filling or maintaining a non-domestic swimming or paddling pool;
- Purpose 3: Filling or maintaining a pond;
- Purpose 4: Operating a mechanical vehicle-washer;
- Purpose 5: Cleaning any vehicle, boat, aircraft or railway rolling stock using a hosepipe;
- Purpose 6: Cleaning of any exterior part of a non-domestic building or a non-domestic wall using a hosepipe;
- Purpose 7: Cleaning a window of a non-domestic building using a hosepipe;
- Purpose 8: Cleaning industrial plant using a hosepipe;
- Purpose 9: Suppressing dust using a hosepipe; and
- Purpose 10: Operating a cistern in any building that is unoccupied and closed.

The following definitions apply:

- "Commercial Premises" means any land, building or other structure which is not used principally as a dwelling;
- "Health or Safety Reasons" means removing or minimizing risk to human or animal health or safety; and preventing or controlling the spread of causative agents of disease;
- "Hosepipe" includes anything designed, adapted or used to serve the same purpose as a hosepipe. The prohibitions apply whether or not any device is attached to the hosepipe, such as a sprinkler for example;
- "National Plant Collection" means a plant collection which is part of Plant Heritage (formerly the National Council for the Conservation of Plants and Gardens' National Plant Collection scheme);

- “Non-domestic building” means a building or any other structure which is not principally used as a dwelling;
- “Temporary garden or flower display” means a display at a show or exhibition for no longer than 7 days; and
- “Using a hosepipe” includes drawing water supplied by Southern Water through a hosepipe from a container and filling a container with water supplied by Southern Water by means of a hosepipe.

Applicable definitions may be found in:

- The Drought Direction 2011, which is available at: <https://www.gov.uk/government/publications/the-drought-direction-2011>
- The Water Use (Temporary Bans) Order 2010, which is available at: <https://www.legislation.gov.uk/uksi/2010/2231/contents/made>

## Statutory Exceptions

Customers who wish to use water for the actions below can continue to use water without having to make representation to Southern Water to receive permission. In using water, it is requested that customers use water wisely and adopt water efficient practices.

- Purpose 1 does not include watering plants that are: grown or kept for sale or commercial use; or part of a National Plant Collection or temporary garden or flower display.
- Purpose 2 does not include:
  - Filling or maintaining a pool that is open to the public;
  - Filling or maintaining a pool where necessary in the course of its construction;
  - Filling or maintaining a pool using a hand-held container which is filled with water drawn directly from a tap;
  - Filling or maintaining a pool that is designed, constructed or adapted for use in the course of a programme of medical treatment;
  - Filling or maintaining a pool that is used for the purpose of decontaminating animals from infections or disease;
  - Filling or maintaining a pool that is used in the course of a programme of veterinary treatment;
  - Filling or maintaining a pool in which fish or other aquatic animals are being reared or kept in captivity;
  - Filling or maintaining a pool that is for use by pupils of a school for school swimming lessons.
- Purpose 2: a pool is not open to the public if it may only be used by paying members of an affiliated club or organisation.
- Purpose 3 does not include: filling or maintaining a pond in which fish or other aquatic animals are being reared or kept in captivity; or filling or maintaining a pond using a handheld container which is filled with water drawn directly from a tap.
- Purpose 3 does not include filling or maintaining a domestic pond using a hosepipe.
- Purpose 5 permits the cleaning of any vehicle, boat, aircraft or railway rolling stock for health or safety reasons.
- Purpose 6 permits the cleaning of any exterior part of a non-domestic building or a non-domestic wall for health or safety reasons.
- Purpose 7 permits the cleaning a window of a non-domestic building using a hosepipe for health or safety reasons.
- Purpose 8 permits the cleaning industrial plant using a hosepipe for health or safety reasons.
- Purpose 9 permits the suppression of dust using a hosepipe for health or safety reasons.

## Non-Statutory Common Exceptions

Customers who meet the criteria below for a Non-Statutory Common Exception can continue to use water without having to make representation to receive permission to use water for the following restricted uses. It is requested that customers that meet the requirements for a Non-Statutory Common Exception use water wisely and adopt water efficient practices.

The criteria for a Non-Statutory Common Exception include, for example:

- Use of a hosepipe by individuals who are either registered on Southern Water Services Limited's Priority Services Register, are a Blue Badge holder or WaterSure customer, and who have mobility or health conditions that prevent them from using a watering can or bucket.

Restricted uses that would be exempt under this Non-Statutory Common Exception:

- Purpose 1: Watering outdoor plants on commercial premises
- Purpose 2: Filling or maintaining a non-domestic swimming or paddling pool
- Purpose 4: Operating a mechanical vehicle-washer
- Purpose 5: Cleaning any vehicle, boat, aircraft or railway rolling stock
- Purpose 6: Cleaning non-domestic premises
- Purpose 7: Cleaning a window of a non-domestic building
- Purpose 8: Cleaning industrial plant
- Purpose 9: Suppressing dust
- Purpose 10: Operating cisterns

"Blue Badge" means a current valid Blue Badge issued by the relevant Local Authority in accordance with the Disabled Persons (Badges for Motor Vehicles) (England) Regulations 2000 (SI 2000/682) and Section 21 of the Chronically Sick and Disabled Persons Act 1970 (as amended).

## Non-Statutory Bespoke Exceptions

Customers can make representation to Southern Water Services Limited to receive a Non-Statutory Bespoke Exception to use water for a restricted use. If permission for a Non-Statutory Bespoke Exception is given, it is requested that customers use water wisely and adopt water efficient practices.

A full list of events considered to be Non-Statutory Bespoke Exceptions will be published on the Southern Water website here: <https://www.southernwater.co.uk/drought-restrictions>.

Southern Water follows a phased approach to reduce demand in the event of a drought. A full explanation of drought triggers and proposed actions may be found in Southern Water's Drought Plan 2019 which is available here: <https://southernwater.co.uk/about-us/our-plans/drought-plan/>

Please note that the Non-Statutory Bespoke Exceptions (including exceptions relating to the Temporary Use Bans which will be in place from 21 July 2025) may change based on whether drought conditions worsen and in accordance with the phased approach in Southern Water's Drought Plan.

A full list of the statutory exceptions may be found in The Drought Direction 2011, which is available here: <https://www.gov.uk/government/publications/the-drought-direction-2011> and on the Southern Water website here: <https://www.southernwater.co.uk/drought-restrictions>

## Representations

Anyone may inspect the proposals, free of charge, at the following locations, during the specified times for a period of seven calendar days from Monday 21<sup>st</sup> July 2025 up to and including Sunday 27<sup>th</sup> July 2025:

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## Next Steps

The Secretary of State for Environment, Food and Rural Affairs will decide whether a public hearing or inquiry shall be convened. Further information on this will be available online at <https://www.southernwater.co.uk/drought-restrictions>. If the Secretary of State grants the drought order, Southern Water will publish another notice confirming this, which will include the date that the restrictions commence.

**Southern Water Services Limited**

**15 July 2025**

## STATUTORY NOTICE FOR TEMPORARY BAN ON WATER USE

### SOUTHERN WATER SERVICES LIMITED

#### SECTIONS 76 AND 76A–C OF THE WATER INDUSTRY ACT 1991

Southern Water Services Limited (“Southern Water”) gives notice that, pursuant to sections 76 and 76A–C of the Water Industry Act 1991, the following uses of water supplied by Southern Water are restricted across the whole of Hampshire and on the Isle of Wight. Those subject to the temporary use ban will be customers of Southern Water and those in receipt of our water but who may be served by other companies such as water retailers.

This notice, and further details concerning the prohibitions, current drought and water efficiency advice may be found on the website of Southern Water here: [southernwater.co.uk/hosepipeban](https://southernwater.co.uk/hosepipeban)

These water use restrictions will start on Monday 21st July at 09:00 hours and continue until further notification.

The restrictions apply in all Southern Water Supply Areas of Hampshire and in the Isle of Wight Supply Area as defined in the drought plan of Southern Water.

Thank you for your support at this important time.

#### **Prohibited Uses**

**The use of a hosepipe, including using sprinklers, dripper hoses, automatic irrigation systems and similar devices, is prohibited for the following:**

- 1. Watering a garden using a hosepipe;*
- 2. Cleaning a private motor-vehicle (or a trailer for such a vehicle) using a hosepipe;*
- 3. Watering plants on domestic or other non-commercial premises using a hosepipe;*
- 4. Cleaning a private leisure boat using a hosepipe;*
- 5. Filling or maintaining a domestic swimming or paddling pool;*
- 6. Drawing water, using a hosepipe, for domestic recreational use;*
- 7. Filling or maintaining a domestic pond using a hosepipe;*
- 8. Filling or maintaining an ornamental fountain;*
- 9. Cleaning walls, or windows, of domestic premises using a hosepipe;*
- 10. Cleaning paths or patios using a hosepipe;*
- 11. Cleaning other artificial outdoor surfaces using a hosepipe.*

Note that customers can still undertake the above activities (except activities 5 and 8) if they use mains water from a bucket or watering can (where this is feasible); or use water that is not sourced from the mains such as grey water, rainwater from a water butt through a hosepipe, or private boreholes.

The following definitions apply:

- “*Using a hosepipe*” includes drawing water supplied by the company through a hosepipe from a container; and filling a container with water supplied by the company by means of a hosepipe;
- “*Garden*” includes a park, gardens open to the public, a domestic garden, a lawn, a grass verge, an allotment used for non-commercial purposes and any other green space;
- “*Hosepipe*” includes anything designed, adapted or used to serve the same purpose as a hosepipe. The prohibitions apply whether or not any device is attached to the hosepipe, such as a sprinkler for example; and
- “*Using a hosepipe for domestic recreational use*” includes operating water slides and other recreational equipment.

These prohibited water uses are covered by section 76 of the Water Industry Act 1991. Further definitions may be found in the Water Use (Temporary Bans) Order 2010, which is available at: [http://www.legislation.gov.uk/ukxi/2010/2231/pdfs/ukxi\\_20102231\\_en.pdf](http://www.legislation.gov.uk/ukxi/2010/2231/pdfs/ukxi_20102231_en.pdf)

### **Restrictions and Exceptions**

You will not need to apply for an exception but Southern Water may question your use of an exception if reports of hosepipe usage are received or evidence of a hosepipe is detected.

People who may find it hard to make adaptations and are registered with the Southern Water Priority Service Register, are a Blue Badge holder or WaterSure customer with mobility or health needs, will be granted an automatic exception to any of the restrictions.

Any person who contravenes any of these prohibitions is guilty of an offence and may be liable on summary conviction to a fine not exceeding £1,000.

<b><u>Restricted Hosepipe Use</u></b>	<b><u>Exception</u></b>
<u><i>What you can't do</i></u>	<u><i>Pre-approved exceptions for certain categories of people or uses of water – if one of these applies to you then you can use your hosepipe for this reason</i></u>



<ul style="list-style-type: none"> <li>• Watering a garden using a hosepipe;</li> <li>• Cleaning a private leisure boat using a hosepipe;</li> <li>• Cleaning walls, or windows of a domestic premises using a hosepipe;</li> <li>• Cleaning paths or patios using a hosepipe;</li> <li>• Cleaning other artificial outdoor surfaces using a hosepipe</li> </ul>	<p>Where using a hosepipe for any of the restricted purposes is required for unavoidable health and safety, such as removing or minimising any risk to human or animal health or safety or preventing or controlling the spread of causative agents or disease, this will not be restricted.</p>
<ul style="list-style-type: none"> <li>• Filling or maintaining a domestic swimming or paddling pool;</li> <li>• Filling or maintaining a domestic pond;</li> <li>• Filling or maintaining an ornamental fountain</li> </ul>	<p>Using a hosepipe where the welfare and/or health and safety of animals including fish is paramount will not be restricted.</p>
<p><b>Watering a garden using a hosepipe</b></p> <p>A “<b>garden</b>” is a private or public garden, a lawn, a park; a grass verge; an area of grass used for sport or recreation; an allotment used for non-commercial purposes; and any other green space.</p> <p><b>A garden is not:</b></p> <ul style="list-style-type: none"> <li>• agricultural land,</li> <li>• land used in the course of a business for growing any crops, fruits, vegetables or other plants for sale or commercial use;</li> <li>• land used for National Plant Collection;</li> <li>• a temporary garden or flower display (i.e. on show to the public for no more than 7 days); or</li> <li>• plants in an outdoor pot or in the ground under cover (under cover being in a greenhouse, outbuilding or under a permanent canopy).</li> </ul>	<p>Using a hosepipe to water a garden for health or safety reasons.</p> <p>NB for clarity: in this category, the definition of “a garden” includes “an area of grass used for sport or recreation”. Therefore, it should be noted that watering areas of grass, which are used for sport or recreation, is covered by a statutory exception for health or safety only in relation to the active strip/playing area, not the entire ground.</p> <p>A garden includes: a park; gardens open to the public; a lawn; a grass verge; an area of grass used for sport or recreation; an allotment garden; allotment used for non-commercial purposes; any other green space.</p> <ul style="list-style-type: none"> <li>• A hosepipe can be used to water turf at domestic premises where this cannot be reasonably done by watering can, where the turf was laid before the onset of TUBs, and for a period of four weeks which start from the date when the turf was laid, not the start of the TUB.</li> </ul>

- A hosepipe can be used to water standard trees, whips, saplings and hedging planted within a three-year window of the imposition of the TUB (i.e. within the last three years of the start of a TUB), where this cannot be hand-watered or watered with non-potable water.

### **Cleaning a private motor-vehicle (or a trailer for such a vehicle) using a hosepipe**

**A "private motor vehicle" does not include:**

(1) a public service vehicle, as defined in Section 1 of the Public Passenger Vehicles Act 1981(c), and  
(2) a goods vehicle, as defined in Section 192 of the Road Traffic Act 1988(d). This includes:

- Public bus
  - Any vehicles covered by an organisation's "Goods Vehicle Operator's Licence"
  - Military vehicles
  - Snow ploughs and gritters
  - Emergency service vehicles (including those used by gas, electricity, water and telephone companies)
  - Hearses and accompanying funeral cars
  - Recovery vehicles (only if they're used exclusively for that purpose)
  - Tractors and agricultural vehicles
  - Mobile exhibition vehicles
  - Catering vehicles
  - Mobile shops
  - Mobile medical screening vehicles
  - Any vehicle of over 3.5 tonnes gross plated weight or (where there is no plated weight) an unladen weight of more than 1,525 kg to
- A hosepipe can be used in the course of a business to clean private motor vehicles where this is done as a service to customers, where this cannot be reasonably done using a bucket.

transport goods for hire or reward or in connection with a trade or Business.

The TUB does not apply to watering plants that are

(1) grown or kept for sale or commercial use, or

(2) that are part of a National Plant Collection or temporary garden or flower display.

**Watering plants on domestic or other non-commercial premises using a hosepipe specifically**

Plants in an outdoor pot or in the ground under cover (under cover being in a greenhouse, outbuilding or under a permanent canopy).

- A hosepipe can be used to water food crops at domestic premises or private allotments, where this cannot be reasonably done by watering can.
- A hosepipe can be used to water turf at domestic premises where this cannot be reasonably done by watering can, where the turf was laid before the onset of TUB, and for a period of four weeks which start from the date when the turf was laid not the start of the TUB.

**Cleaning a private leisure boat using a hosepipe**

- Cleaning any area of a private leisure boat which, except for doors or windows, is enclosed by a roof and walls.
- Using a hosepipe to clean a private leisure boat for health or safety reasons
- A hosepipe can be used for filling a water tank in a boat where the water is to be used for washing, cooking or sanitation purposes.
- A hosepipe can be used for commercial cleaning.

- A hosepipe can be used to clean vessels that are a primary residence.
- A hosepipe can be used to clean boats where fouling is causing increased fuel consumption.
- A hosepipe can be used on engines that are designed to be cleaned with a hosepipe.
- A hosepipe can be used to prevent or control the spread of non-native and/or invasive species where other means are not appropriate.

#### **Filling or maintaining a domestic swimming or paddling pool**

- Filling or maintaining a pool where necessary in the course of its construction.
- Filling or maintaining a pool using a handheld container which is filled with water drawn directly from a tap.
- Filling or maintaining a pool that is designed, constructed or adapted for use in the course of a programme of medical treatment.
- Filling or maintaining a pool that is used for the purpose of decontaminating animals from infections or disease.
- Filling or maintaining a pool used in the course of a programme of veterinary treatment.
- A hosepipe can be used when filling a swimming pool, paddling pool, swim spa or exercise spa that is a fixed structure from empty after construction or significant refurbishment. In this

	<p>case significant refurbishment should be treated as equivalent to construction. Once it has been refilled then a hosepipe cannot be used for any subsequent filling.</p> <ul style="list-style-type: none"> <li>• A hosepipe can be used for pools within places of worship or community pools when they are used as part of a religious ceremony.</li> </ul>
<b>Drawing water, using a hosepipe, for domestic recreational use</b>	<ul style="list-style-type: none"> <li>• A hosepipe can be used when filling a hot tub that is a fixed structure from empty after construction or significant refurbishment. In this case significant refurbishment should be treated as equivalent to construction. Once it has been refilled then a hosepipe cannot be used for any subsequent filling. NB For clarity, where people use a hot tub for medical purposes, and cannot fill it with a watering can, then a hosepipe may be used on the grounds of health and safety.</li> <li>• A hosepipe can be used for filling a water tank in a caravan or motorhome where the water is to be used for washing, cooking or sanitation purposes.</li> </ul>
<b>Filling or maintaining a domestic pond (manmade or natural) using a hosepipe</b>	<ul style="list-style-type: none"> <li>• Filling or maintaining a domestic pond in which fish or other aquatic animals are being reared or kept in captivity.</li> </ul>
<b>Filling or maintaining an ornamental fountain (including a cascade or any other display of moving water, and includes filling by permanent plumbing)</b>	<ul style="list-style-type: none"> <li>• Filling or maintaining an ornamental fountain which is in or near a fish-pond and whose purpose is to supply sufficient oxygen to the water in the pond in order to keep the fish healthy.</li> <li>• Ornamental fountains within places of worship or community</li> </ul>

	<p>ornamental fountains can be filled when they are used as part of a religious ceremony.</p>
<p><b>Cleaning walls, or windows, of domestic premises using a hosepipe</b></p>	<ul style="list-style-type: none"> <li>• Using a hosepipe to clean the walls or windows of domestic premises for health or safety reasons</li> <li>• A hosepipe can be used where cleaning apparatus is not connected to mains supply.</li> <li>• Electric pumps that are connected to water butts filled by rainwater are not covered by the restrictions.</li> <li>• A hosepipe can be used to clean the walls and windows of domestic premises where this is done by a business as a service to customers.</li> </ul> <p>NB For clarity: the use of water-fed poles by commercial cleaners for window cleaning at height is permitted under the health or safety exception. The domestic use of a water-fed pole is not permitted under this TUB.</p>
<p><b>Cleaning paths or patios using a hosepipe</b></p>	<ul style="list-style-type: none"> <li>• Using a hosepipe to clean paths or patios for health or safety reasons.</li> <li>• A hosepipe can be used where cleaning apparatus is not connected to mains supply.</li> </ul> <p>NB For clarity: electric pumps that are connected to water butts filled by rainwater are not covered by the restrictions.</p> <ul style="list-style-type: none"> <li>• A hosepipe can be used as part of the process of preventing or controlling the spread of non-native and/or invasive species, where this cannot reasonably be</li> </ul>

done using other preferred means.

- A hosepipe can be used to clean the paths or patios of domestic premises where this is done by a business as a service to customers.

*NB For clarity: the use of water-fed poles for cleaning at height is permitted under the H&S Statutory Exception. The use of water fed pole for domestic use by a householder is not permitted.*

- Using a hosepipe to clean an artificial outdoor surface for health or safety reasons.
- A hosepipe can be used where cleaning apparatus is not connected to mains supply.

*NB For clarity: electric pumps that are connected to water butts filled by rainwater are not covered by the restrictions.*

### **Cleaning other artificial outdoor surfaces using a hosepipe**

- A hosepipe can be used as part of the process of preventing or controlling the spread of non-native and/or invasive species, where this cannot reasonably be done using other preferred means.
- A hosepipe can be used to clean artificial outdoor surfaces of domestic premises where this is done by a business as a service to customers.

*NB For clarity: the use of water-fed poles for cleaning at height by commercial cleaners for window cleaning is permitted for health or safety reasons. The use of water fed poles for*

domestic use by a householder is not permitted.

## **Representations**

Representations concerning any of these prohibitions may be made in writing at [droughtplan@southernwater.co.uk](mailto:droughtplan@southernwater.co.uk)

If, as a result of any representation, Southern Water decides to vary any terms of the prohibition, a further notice will be published. Subject to this, the prohibitions will have effect from the stated date and will remain in force until further notice.

Further details concerning the prohibitions and actions concerning the current drought may be found on Southern Water's website at [southernwater.co.uk/hosepipeban](https://southernwater.co.uk/hosepipeban)