Kent investment

A summary of our investment plans for 2020–25



£335m improvements

Our overall investments planned in Kent.

We're planning £335 million of investments across Kent. For example, £21 million will improve the resilience of our Swalecliffe Wastewater Treatment Works, while £42 million will ensure a reliable supply of high-quality drinking water from our Wingham and Burham sites.

£400k drainage survey

State-of-the-art activity to combat flooding and stormwater releases.

As the climate changes, extreme weather can cause flooding and overload our sewers, leading to stormwater releases. We've committed £400,000 to complete a first-of-a-kind survey of Thanet's entire drainage system to identify ways to protect customers' homes and our coastline.

£21m investment

Major upgrades for Swalecliffe's coast and coastal communities.

We've planned £21 million of upgrades at our Swalecliffe Wastewater Treatment Works. including lengthening the site's short sea outfall so stormwater releases happen further from the shore. This will enhance the coastline and reduce any impact on water-based leisure and business.



3.6km main replaced

The length of pipework replaced in Military Road.

In summer 2021, we completed a £13 million replacement of our rising main in Military Road. We used trenchless technology to install the final 3.6km under a busy A road without disruption, while respecting the area's archaeological significance regarding WWII.

800 litres/second

How much wastewater our Margate site sometimes handles.

During a downpour, our Margate Pumping Station receives up to 800 litres of wastewater a second. To keep wastewater moving and improve our resilience during storms, we're investing a further £5.5 million at our Margate, Broadstairs and Weatherlees Hill sites.

£63k community grants

How much we've awarded charities and community groups.

Our community panel of young people, customers and employees chose five charities and community groups in Kent to share a total of £63,000. They include Dandelion Time, Kentish Stour Countryside Partnership, Martha Trust, Romney Marsh Day Centre and Sheppey Matters.

65k new homes

Housing growth forecast in the area by 2025.

We're investing to create the capacity and infrastructure necessary to support the 65.568 new homes in Kent, which are forecast to be connected to our network by 2025.

15 years

How long we've been upgrading Thanet's Victorian sewers.

Thanet's sewers were laid over 100 years ago in hand-dug tunnels. We're in the final stage of a £110 million, 15-year project to upgrade these aging sewers to prevent pollution and ensure they're robust enough to serve Kent's growing population.





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